No. 20

Casino Operations Management Toolkit

Give the leadership team one consistent monthly operating review: department scorecards against management targets, clear action owners, and a printable pack — without mixing in compliance decisions or player data.

Built for: General managers, AGMs and department heads at casino resorts.

What is included

File	Format	Use
Casino-Operations-Workbook-Blank.xlsx	Excel	Start here: formatted, formula-ready workbook for your own data.
Casino-Operations-Workbook-Sample.xlsx	Excel	Same model filled with fictional sample data.
Casino-Operations-Toolkit.html	Interactive dashboard	Optional: opens in Chrome, Edge or Safari on a computer or tablet. Runs without internet; data stays in that browser.
casino-operations-toolkit-guide.pdf	PDF	This guide.
LICENSE.txt, START-HERE.txt	Text	License terms and quick start.

Quick start

1. **Start with Excel.** Open **Casino-Operations-Workbook-Blank.xlsx** and enter your own data in the blue cells; every other cell calculates. The **-Sample** workbook shows a filled-in example.
2. **Use Google Sheets?** In Google Drive choose New › File upload, then open the workbook with Google Sheets. Formulas carry over; charts may need restyling.
3. **Optional interactive dashboard:** open **Casino-Operations-Toolkit.html** in Chrome, Edge or Safari on a computer or tablet. It runs offline and opens with fictional sample data — choose **Start blank** when you are ready.
4. The dashboard saves entries only in that browser on that device. Use **Save backup** regularly; **Restore** loads a backup elsewhere.

Operating routine

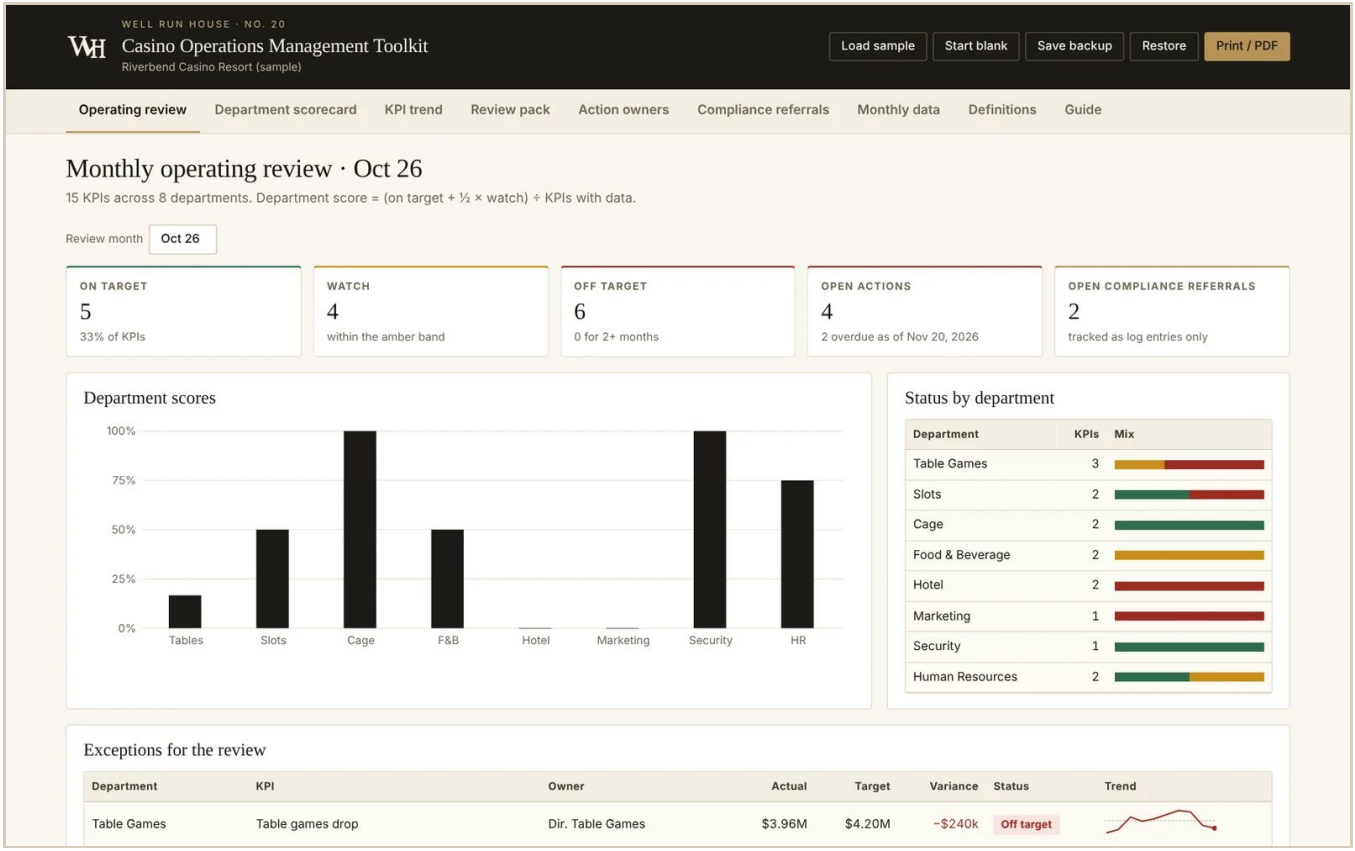
1. **Review approved department KPIs** — definitions, targets and owners agreed with leadership.
2. **Enter verified monthly values** and set the review month.
3. **Coordinate service and staffing actions** for red and persistent amber KPIs.
4. **Escalate compliance matters to designated officers** under your procedures; log only that a referral was made.
5. **Track verified outcomes** and print the review pack for the meeting.

Sample — the full product includes the Excel workbook, interactive dashboard and complete guide

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Two screenshots from the product, taken with its fictional sample data.



Interactive dashboard — Operating review

	A	B	C	D	E	F
1	Department scorecard					
2	*Department names are inputs; counts and scores are formulas. Score = (green + ½ amber) ÷ KPIs with data.*					
3						
4	Review month	October 2026				
5						
6	**Department**	**KPIs**	**Green**	**Amber**	**Red**	**Score**
7	Table Games	3	0	1	2	17%
8	Slots	2	1	0	1	50%
9	Cage	2	2	0	0	100%
10	Food & Beverage	2	0	2	0	50%
11	Hotel	2	0	0	2	0%
12	Marketing	1	0	0	1	0%
13	Security	1	1	0	0	100%
14	Human Resources	2	1	1	0	75%
15						
16						
17						
18						
19						
20						
21						
22	**Total**	**15**	**5**	**4**	**6**	
23						
24	**Open actions**	4				
25	**Overdue actions**	2				
26	**Open compliance referrals**	2				

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